

# 'Go With Neil Automatic Driver Training' Terms and Conditions

1. You must be of legal age to drive and produce a valid UK/Northern Ireland provisional Category B driving licence. You must meet the minimum eye test requirements, which means you must be able to read a standard UK approved number plate at a minimum distance of 20.5 metres (67 feet). If you need to wear glasses or contact lenses in order to meet this requirement then you must wear them whenever you drive.

2. You must notify your instructor of any change of your ability or entitlement to have driving tuition, for example if your provisional licence has been revoked or for medical reasons such as epilepsy.

## CANCELLATIONS

3. If you wish to cancel a lesson, a minimum of 48 hours notice (2days) must be given. Failure to give 48 hours notice (2days) will result in the lesson(s) having to be paid for. Cancellation including illness, testing positive for COVID, having to isolate, childcare issues, called to work, stay at school/college, slept through alarm, dentist/doctors appointment etc will still be charged for lesson time booked. Lessons can be cancelled by telephone or text message but must be acknowledged by your instructor. **Cancelled lessons must be paid within 30days of the cancelled lesson date. After the 30 days legal action may be taken.** (Payment can be made via bank transfer)

4. If your instructor turns up on time at the pre-arranged pick up point and you do not show your instructor will wait 10 minutes if there is no contact made between you. **After 10 minutes they will leave and you will have to pay for the lesson.**

5. Your instructor will endeavour to arrive on time however, due to unforeseen circumstances such as breakdown, accidents, traffic hold ups etc, lesson times may need to change or even be cancelled. If cancelled by your Instructor, no fee will be charged.

6. Lessons must be paid for in advance or at the start time of the lesson by cash. Block bookings must be paid in full on the first lesson and are valid for 3 months from day of purchase (unless otherwise stated). **Block booking refunds incur £20 admin fee.**

## LESSON COST INCREASE.

7. The lesson fee may change. You will be given at least 30 days' notice if there is an increase to the lesson fee. **The lesson fee will be 'frozen' for the first 3 months from your first lesson.**

8. You must not be under the influence of drugs/alcohol during the training. In the event of there being any signs of drugs/alcohol misuse, your instructor will withhold the use of the training vehicle for use of tuition or driving test until you are in a legal and fit state to drive. Any prescribed medication that may effect your driving should be declared to the instructor and to the DVLA medical board.

9. Should you fail to reach a satisfactory standard of driving and are likely to be a danger to other road users, or are in an unfit condition through substance or alcohol abuse as described above, the ADI has a responsibility to the DVSA examiners not to allow the use of the training vehicle for the purpose of the driving test. This is in the interest of the pupil, the examiner and other road users and is a precautionary safety measure. Driving Standards Agency guidelines do not allow for a pupil to take a practical test just for the experience.

10. No responsibility can be taken for tests cancelled by the DVSA for whatever reason. Lessons will have to be paid for but can be claimed back from the DVSA. The instructor cannot be responsible if you fail because of the eyesight test. Your instructor will be responsible if the test is cancelled due to the condition of the tuition vehicle. **You must bring your provisional licence photo card on the day of your test, it's not your driving instructors responsibility to check on test day, the full test day fee will still be charged if you forget/miss place your provisional licence photo card.**

## TEST DAY FEE

11. The DVSA practical test fee is currently £62. This is paid directly to the Driving Standards Agency when the test is booked online or by phone. Or your instructor can book the practical driving test on the students behalf, with the £62 test fee payable by bank transfer no later than 30days.

12. The instructors fee for a taking a student to test is £120. This includes lesson before the test, car hire/insurance for the test and being taken home afterwards.

**13. If the DVSA cancel your practical driving test within 3 clear days, the test day fee (£120) will still be charged. You will be able to claim this back from the DVSA along with other loss of earnings. Your instructor will provide the necessary forms to make a claim.**

By taking the first lesson you agree to 'Go With Neil Automatic Driver Training' terms and conditions set out above.